



Telecom Disaster Recovery™

Complete inbound-call fail-over

When your phone system has a problem, such as a hardware failure, or when your office has a problem, such as a power outage or flood, or when your phone company has a problem, such as a T1 outage, what will happen to your incoming calls? With Callfinity, your calls will be answered within 3 seconds of any of these failures by our highly-available cloud-based service, and we'll send your incoming calls through to cell phones, voicemail boxes, or auto-attendant menus.

Highlights Include:

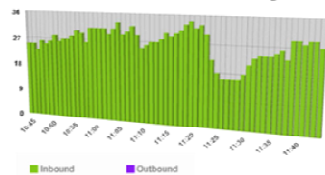
- Instant failover to Callfinity
- Complete control over your configuration
- Compatible with all PBXs
- Compatible with all phone companies that support Direct Trunk Overflow
- Web-based administration and dashboards
- We include a free, personalized Business Continuity Plan for Telecom, suitable for incorporation into your existing collateral.

Product Features:

- Full PBX functionality in the cloud
- Auto-attendant and menus
- Call recording
- Real-time web-based reports
- Find-me/Follow-me for all extensions
- Visual voicemail and Voicemail-to-Email functionality
- Wallet cards for all your employees
- Full audit trail
- Free extra capacity during an emergency

PBX Dashboard

60 Minutes of PBX Activity



DEVICES

Extensions	Name	Note	Permissions	Call Status	Recording Status
8152	Station 8152		All Calls	Inbound Call	Not Recording
8166	Station 8166		All Calls	Inbound Call	Not Recording
8414	Device 8414		Custom Restrictions	Inbound Call	Not Recording
8415	Device 8415		All Calls	Inbound Call	Not Recording
8422	Device 8422		All Calls	Inbound Call	Not Recording
8423	Device 8423		All Calls	Inbound Call	Not Recording
8425	Device 8425		All Calls	Inbound Call	Recording
8426			All Calls	Inbound Call	Not Recording
8427			All Calls	Inbound Call	Not Recording
8430			All Calls	Inbound Call	Not Recording

Results: 1-10 of 27
1 2 3

Our service includes a simple, easy-to-use web interface.

Callfinity, Inc.

1173 Pittsford-Victor Road
Suite 110
Pittsford, New York 14534
USA

877.897.2962
+1 585.278.1940
info@callfinity.com
www.callfinity.com

Callfinity provides the easiest to use and most robust telecommunications systems.

When your business can't answer the phone, your business and your customers suffer. Callfinity provides an easy-to-use, instantly available service to allow you to still answer inbound calls using our cloud-based service.

Here's how it works:

- If your PBX, your trunks, or your telecommunications carrier has an outage of any sort, trunk overflow on your trunk group(s) sends your inbound calls to a telephone number provided by Callfinity.
- This telephone number acts as the entry point to your very own Disaster Recovery hosted telephone system. Any calls into this number are answered by our service with whatever options you specify using our simple web interface.
- Calls are handled by automated attendant menus, voicemail-to-email boxes, or routed to your staff using find-me/follow-me rules for each extension or menu option. Outbound calls to employees are generally sent to mobile phones, home office phones, or alternate locations.
- As soon as your normal phone system or phone service is restored, all new calls route back to your primary location automatically.
- You only pay a small, monthly fee based upon your size plus a per-minute charge for calls during a disaster. There is no equipment to buy or maintain, and no upfront costs to get started.



Callfinity has received the 2008 Product of the Year Award from Technology Marketing Corporation's (TMC®) Customer Interaction Solutions magazine (www.cismag.com).